

Complaint Sheet

Buyer:

Name and surname:
Address:
Telephone and email:

Seller:

Donlemme.com
Billing address:
Next Fashion Group s.r.o., Plzeňská 3352/156, Praha 150 00, Czech Republic
Comp. Reg. No.: 29797250; VAT ID: CZ29797250
Complaint delivery address:
Next Fashion Group s.r.o., Plzeňská 3352/156, Praha 150 00, Czech Republic

Claimed goods:

Designation of the goods

Date of the sale

Purchase document (invoice) number

Description of the defect:

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.....

Package contents when handed over to the complaint procedure:

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Preferred complaint handling method:

(Before choosing the complaint handling method, please read the "Rights and obligations from defective performance" section of the Terms and Conditions):

- a) repair
- b) replacement
- c) discount
- d) withdrawal from the contract

I expect the complaint to be settled within the statutory period of 30 calendar days at the latest. At the same time, I ask you to issue a written confirmation of the complaint, stating the date on which I exercised the right, the content of the complaint together with the chosen complaint handling method, and subsequently to issue a confirmation of the date and the manner in which the complaint was settled.

Date Buyer's signature